



**MIDWEST MECHANICAL  
GROUP**

**Industrial and  
Manufacturing Facilities**

**Delivering Superior Service for  
System Reliability**



*What does latex interior paint and sterilized medical packaging have in common? They both came from industrial and manufacturing facilities. The number of products in the market is very diverse, but the facilities that produce them are surprisingly similar. These buildings usually require specific environmental conditions dependent on the process and product being manufactured while pollutants released in the manufacturing process must be removed by proper ventilation and exhaust to meet safety standards. For more than 30 years, Midwest Mechanical Group (MMG) has been creating solutions to ensure reliable climate control required for a production process that runs safely and smoothly to help business grow.*

## **No Upside to Downtime**

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Mechanical systems for industrial and manufacturing facilities are significantly different from commercial office buildings. High-bay areas, storage space and automated machinery that emit fumes, vapors and heat pose unique requirements for system maintenance. While these facilities have extreme demands placed upon them, they can't afford downtime. The disruption of key mechanical systems leads to unforeseen costs that have a direct negative impact on business performance. Additionally, a mechanical system failure can also lead to serious safety concerns.

## **Proactive Maintenance for Successful Production**

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Plant Engineers and Facility Managers need a partner they know can meet the challenge of delivering quality preventive maintenance.

MMG can offer a variety of plan options tailored to your specific needs for preventive measures, repair and maintenance history tracking and guaranteed response time. A Full Service Agreement can help produce measurable results, including;

- Higher reliability in system performance
- Improved financial performance by reducing owning and operating costs
- Controlled budget
- Guaranteed Fixed Price
- Extended Equipment Life

## **Industrial Strength CARE**

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Midwest Mechanical Group believes that to produce great service output in the service of your industrial and manufacturing facility, we need a great source of input.

Our Customer CARE Program is a formal, customer-centered process that allows us to provide a higher level of service and performance based on our customers' feedback through three structured steps.

- A postage-paid customer response card is provided on-site by our technicians after service is provided.
- Our Customer Service Representatives will call each of our maintenance agreement customers annually and assure satisfaction.
- Our Customer CARE Representative will personally visit each of our maintenance customers annually to measure their satisfaction.



**MIDWEST MECHANICAL  
GROUP**

**Call us for a complimentary consultation  
at 630.850.2300**

**Visit us at [www.midwestmech.com](http://www.midwestmech.com)**

Midwest Mechanical Group looks forward to helping your facility's mechanical systems operate at their best.

- Full Service Agreements
- Preventive Maintenance Agreements
- 24 Hour/Day Emergency Service
- Special Project Construction Services
- Retrofit Capabilities
- Equipment / System Analyses