



**MIDWEST MECHANICAL  
GROUP**

**Medical Clinic / Office Buildings**

**Tailored Solutions for  
Healthy Mechanical Systems**



*Look at a medical clinic and what do you see? Most service providers see a large singular building whose needs can be met with a singular approach. We see an intricate composite of specialized areas within. These spaces include examining rooms, surgical suites, office space, laboratories, physical therapy rooms and others, each of which requires comfortable environments needed to deliver optimum patient care. For more than 30 years, the prescription for maintaining healthy mechanical systems for Chicago area medical clinics and professional buildings has been Midwest Mechanical Group (MMG).*

Caring for Care Providers Medical clinics and office buildings present a unique set of mechanical system challenges. They must provide comfort for patients and staff, while at the same time adhering to regulations that mandate issues such as indoor-air quality. Additionally any disruption in service must be addressed quickly with dependable service. MMG understands the importance of providing comfort and quick response time and has proven successful performance fulfilling this requirement for our customers.

### **An Ounce of Prevention is the Best Medicine and Full Service Agreements are what we Prescribe**

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Owners and Administrators of medical clinics have a primary set of needs they expect their mechanical service professionals to provide. These include dependable work that leads to patient and staff comfort, quick response time when issues arise and help controlling a budget by reducing unexpected system expenses.

MMG can develop a variety of plan options tailored to your specific facility needs for preventive measures, repair and maintenance history tracking and guaranteed response time. The implementation of a full service agreement can produce measurable results, including;

- Higher reliability in system performance needed for patient care
- Improved financial performance by reducing owning and operating costs
- Controlled budget
- Extended Equipment Life
- Guaranteed Fixed Price

### **Diagnosis of Performance**

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Midwest Mechanical Group believes that to produce great service output in the service of your medical clinic/office building, we need a great source of input.

Our Customer CARE Program is a formal, customer-centered process that allows us to provide a higher level of service and performance based on our customers' feedback through three structured steps.

- A postage-paid customer response card is provided on-site by our technicians after service is provided.
- Our Customer Service Representatives will call each of our maintenance agreement customers annually and assure satisfaction.
- Our Customer CARE Representative will personally visit each of our maintenance customers annually to measure their satisfaction.



**Call us for a complimentary consultation  
at 630.850.2300**

**Visit us at [www.midwestmech.com](http://www.midwestmech.com)**

Midwest Mechanical Group looks forward to helping your facility's mechanical systems operate at their best.

- Full Service Agreements
- Preventive Maintenance Agreements
- 24 Hour/Day Emergency Service
- Special Project Construction Services
- Retrofit Capabilities
- Equipment / System Analyses